

Corres, and Mail



AMENDMENT UNDER 37 C.F.R. § 1.116 **EXPEDITED PROCEDURE GROUP 2642** PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

MAY 2 4 2004

Appln. No.: 09/346,930

Group Art Unit: 2642

Technology Center 2600

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 2, 1999

For:

INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER

MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER

INCLUDING SUCH AN INTERFACE MEANS

AMENDMENT UNDER 37 C.F.R. § 1.116

MAIL STOP AF

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated February 20, 2004, please amend the aboveidentified application as follows on the accompanying pages.

TABLE OF CONTENTS

AMENDMENTS TO THE CLAIMS	2
REMARKS	13

MAI Co.